

Dear All

With everything that is going on with the Coronavirus, I wanted to update you and let you know that we are not experiencing anything other than usual rates of child absences at this time. However, a member of staff is already self-isolating with no need to be tested for the virus and a single child.

Under the most recent advice:- **Anyone with a new persistent cough or high temperature is now advised to self-isolate for seven days, as the UK government moves to the “delay” phase of its plan to tackle coronavirus.**

Our advice that we are currently giving parents is 7 days. (Including the weekend – E.g. If Thursday is the first day of absence, the child should not be in nursery until the following Thursday).

Or from exactly 7 days from the day and time that a child was logged out from nursery should they be in our care.

We want to reiterate that if your child, a member of our staff team or student is in self isolation, they should not be seen and/or out in the local community during this period.

Parents should note that the nursery has no intention of closing unless forced to do so. This enforcement will come through from the local authority as PHE dictates. This could happen on mass or according to our individual nursery's needs at a given time.

Here are our new procedures.

1. Parents who text, email or telephone in absences for their children, must clearly state the reason why to us. Our duty of care is to keep a detailed and comprehensive log with details beyond a child just being sick or ill.
2. Parents are requested to email or text us if children are self-isolating giving details of the day and time that this started. Please do this as soon as possible.

Whilst Nutfield Day Nursery operates a service there is no refund for child absences.

We have not yet been given any clear guidance as to how to decipher **a new persistent cough or high temperature.** For now, we remain with our usual procedures for temperature control with the children. But you will be telephoned when a child has a raised temperature out of the normal zone for an individual discussion with one of our senior management team.

For a new persistent cough. A member of the senior management team will speak with the parents before we make an informed professional and final judgement about exclusion. We know your children very well. And intend to work amicably with you.

Thank you for your efforts with the hand washing as you come into the building and depart the building. Overall, most parents are obliging. Please be clear that the sanitiser units in the car park are optional and do not replace the hand washing as you enter and exit the actual building. The sanitiser inside the building can be used for adults if desired as an alternative.

Should the nursery be forced to close; parents are not expected to pay their fees for those days of closure. A refund will be put onto the account which will show on the following months invoice when the invoices are raised.

For parents who are worried about their family's financial security moving forwards. Do consider our notice periods to reduce or stop your attendance here with us. Whatever calendar month we are in, your fees will have already been paid on the first working day of that month. Your deposits on the whole take care of the following months fees which is your notice period.

Example: - You have until 3pm on Tuesday 31 March to notify us that your child will be reducing attendance or ceasing attendance at the end of April.

We will keep you informed of anything new that you need to know or do contact us with any queries.

Thanks Ally